

# ADVISOR

ADvanced Virtual Support for Operational Forces



Commercial: 1 (833)-ADVSRN (238-7756) or DSN (312) 429-9089  
"You have reached the Advanced Virtual Support for Operational Forces (ADVISOR) system, please standby as you are transferred to an operator to assist you. Please specify if you are Deployed, Garrison or Training"

866-972-9966

Deployed,  
CONUS,  
Training?

Agent will ask for: "Name, Location and Call back number"

- OPERATIONAL**
- Critical Care
  - General/Trauma Surgery
  - Ortho Surgery
  - Pediatrics
  - Toxicology
  - Infectious Disease
  - Hematology/Oncology
  - Obstetrics/Gynecology
  - Emergency Department
  - Burn Care
  - Veterinary MWD
  - Chemical Casualty
  - Other Specialty

- CONUS**
- Critical Care
  - Infectious Disease
  - Pediatric Infectious Disease
  - Palliative Care
  - Behavioral Health <under construction>

- Training**
- Coordinated
  - Uncoordinated



## CAPABILITES

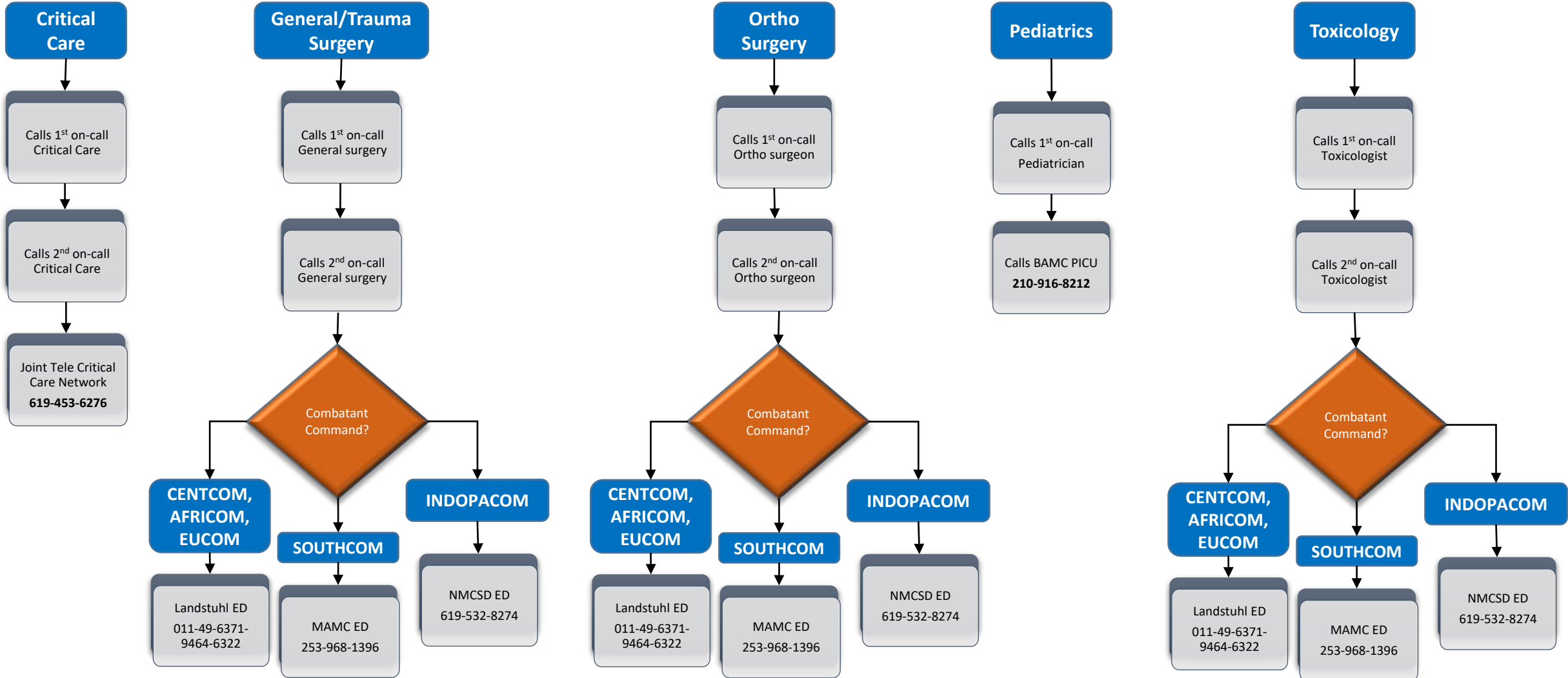
The primary capability of ADVISOR is the use of telephone lines. The 833 number is accessible from anywhere in the world through commercial phone lines. The DSN number allows access from any DOD phone that is connected to the Defense network. Calls are routed in accordance with established workflows. In addition to the phone lines, we have email distribution addresses, for each specialty, that allows the end user to send information to the providers military email address. This can be used for initial situational awareness or follow up as needed when a voice conversation is not required.

- Critical Care - [Dod.criticalcare@mail.mil](mailto:Dod.criticalcare@mail.mil) or [Dod.vc3@mail.mil](mailto:Dod.vc3@mail.mil)
- General/Trauma Surgery - [Usarmy.dod.advisor.surgery@mail.mil](mailto:Usarmy.dod.advisor.surgery@mail.mil)
- Orthopedic Surgery - [Usarmy.dod.advisor.ortho@mail.mil](mailto:Usarmy.dod.advisor.ortho@mail.mil)
- Toxicology - [Usarmy.dod.advisor.tox@mail.mil](mailto:Usarmy.dod.advisor.tox@mail.mil)
- Infectious Disease - [Usarmy.dod.advisor.id@mail.mil](mailto:Usarmy.dod.advisor.id@mail.mil)
- Hematology/Oncology - [Usarmy.dod.advisor.hemonc@mail.mil](mailto:Usarmy.dod.advisor.hemonc@mail.mil)
- OB/GYN - [Usarmy.dod.advisor.obgyn@mail.mil](mailto:Usarmy.dod.advisor.obgyn@mail.mil)
- Vet-Europe - [Usarmy.dod.advisor.veteurope@mail.mil](mailto:Usarmy.dod.advisor.veteurope@mail.mil)
- Vet-Pacific - [Usarmy.dod.advisor.vetpacific@mail.mil](mailto:Usarmy.dod.advisor.vetpacific@mail.mil)

We have added additional video capability for Critical Care, General/Trauma Surgery and Orthopedic Surgery in the form of a Virtual Exam Room through VMC-Europe's Cisco Meeting Server. Both the ADVISOR provider and end user must have an internet connection, Chrome or Firefox web browser and camera. They provider can send a link and password to the end user for them to access the room and be to escalate to a video consultation.

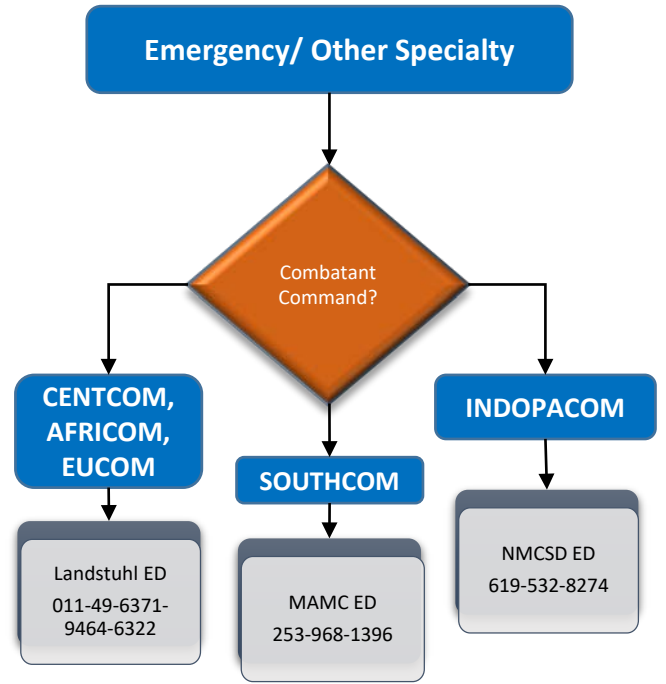
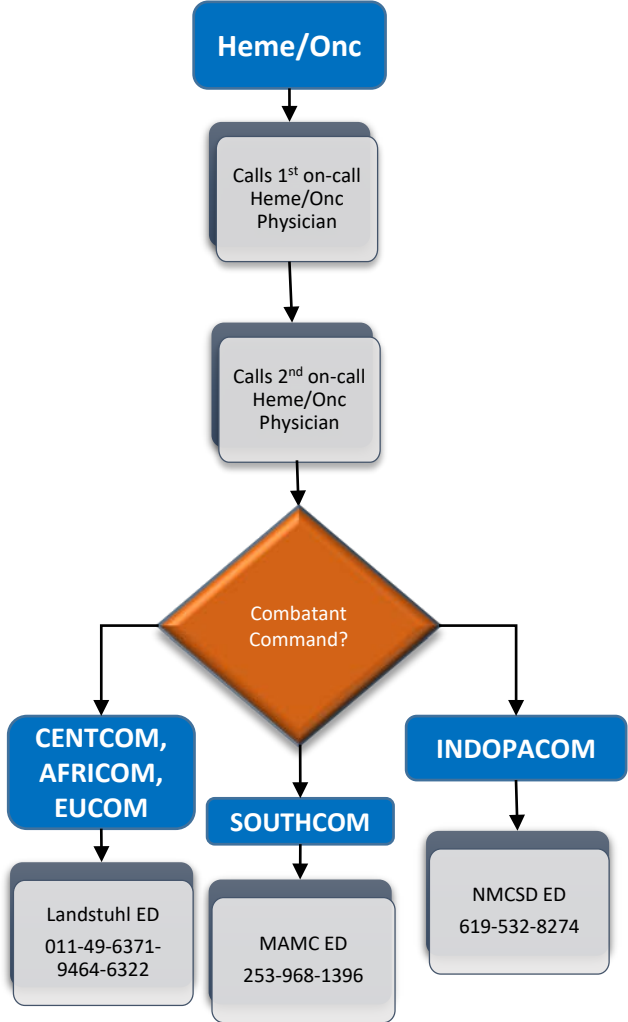
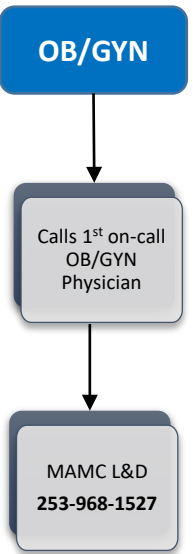
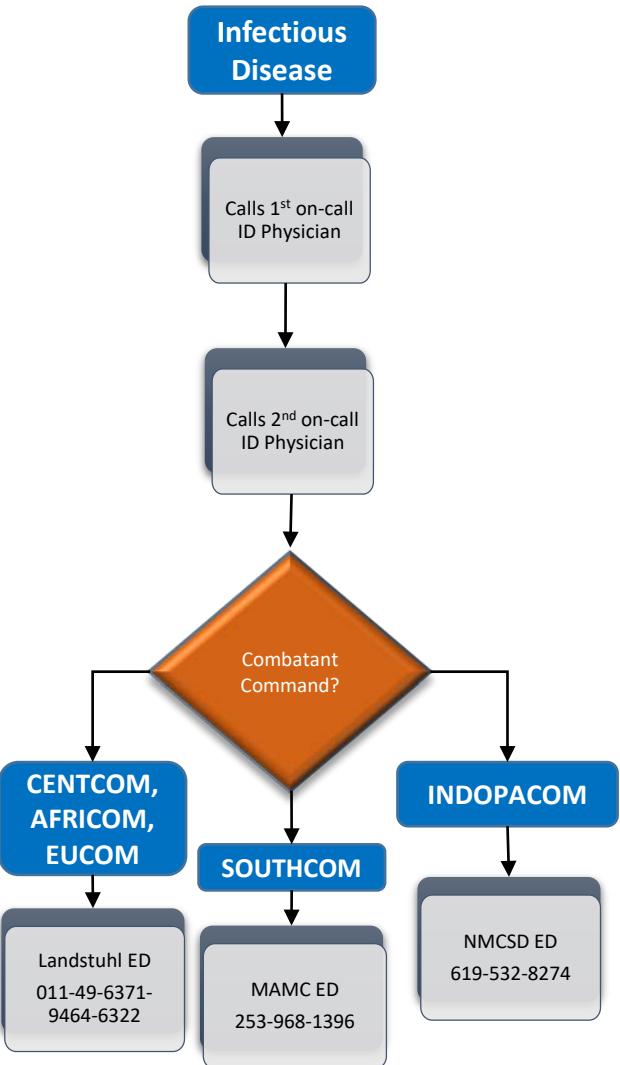


**OPERATIONAL (DEPLOYED)**



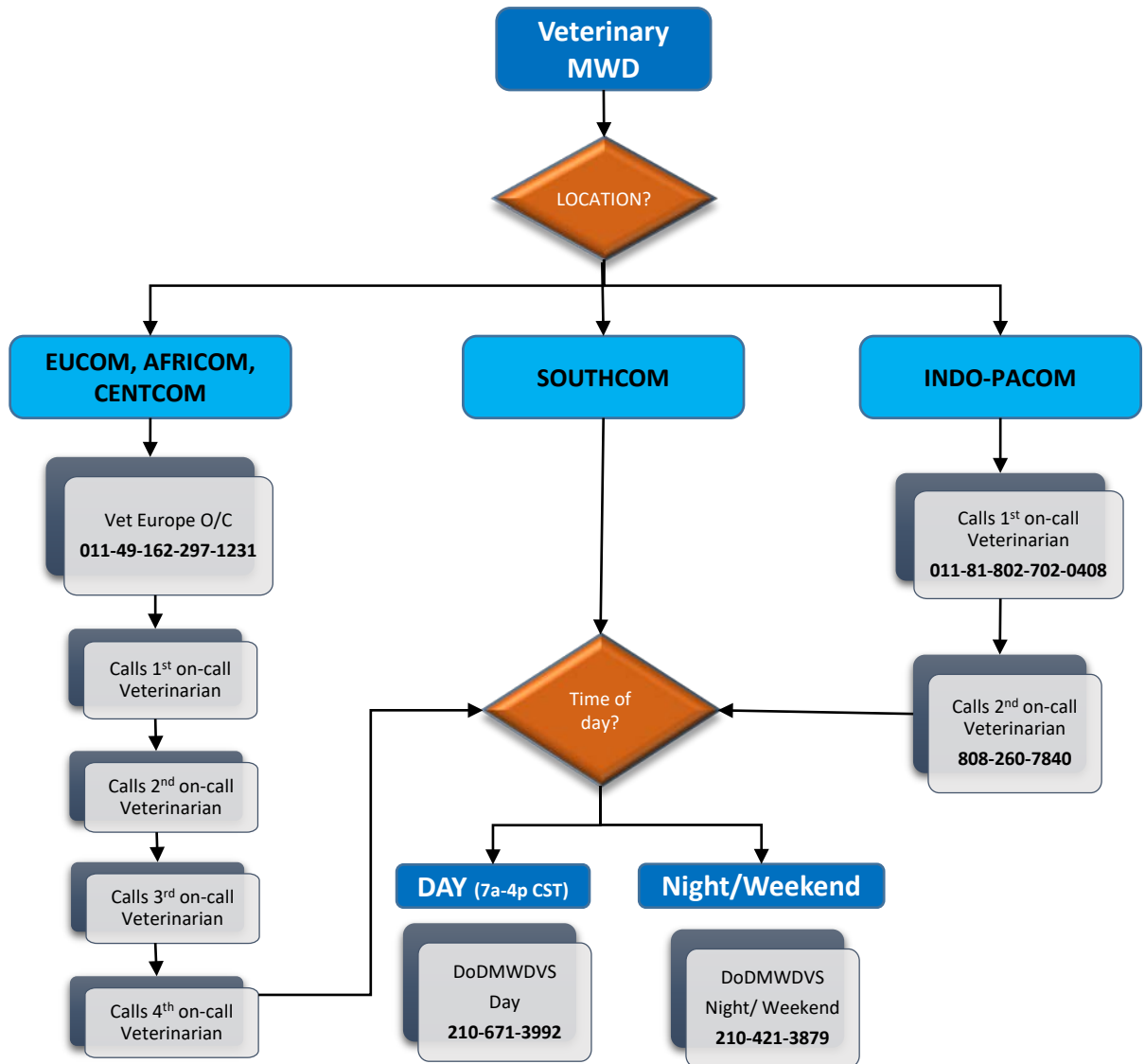
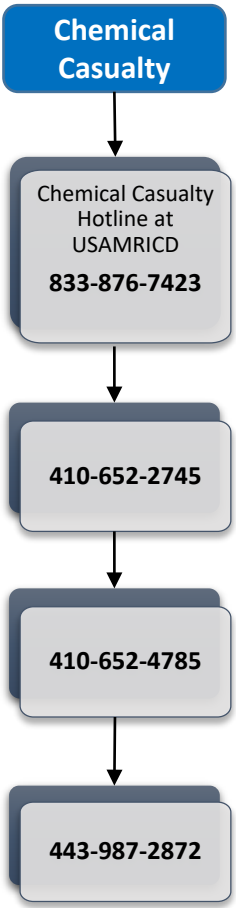
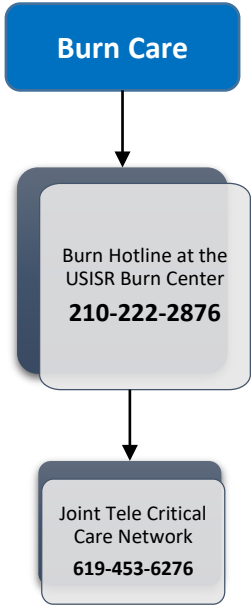


**OPERATIONAL (DEPLOYED)**





**OPERATIONAL (DEPLOYED)**





# CONUS (COVID-19)

Anchorage  
★  
EMC-AK

**Elmendorf Medical Center, AK (EMC-AK)**  
(907) 580-5556 Emergency Room

**Carl R. Darnall Army Medical Center, TX (CRDAMC)**  
(254) 553-0270 ICU

**Womack Army Medical Center, NC (WAMC)**  
(910) 907-6559 Emergency Room,

**Madigan Army Medical Center, WA (MAMC)**  
(253)968-1110 Information Desk

**Walter Reed National Medical Center (WRNMMC)**  
1.(301) 295-4611, option 4 Command Duty Officer/Quarterdeck  
2.(301) 295-4810, Emergency Room

**Travis Air Force Base Medical Center, CA (60<sup>th</sup> Med Grp)**  
1. (707) 423-3040 ICU  
2. (707) 423-3825 Emergency Room

**Naval Medical Center Portsmouth, VA (NMC-P)**  
1. (757) 592-5473 Critical Care on call cell phone  
2. (757) 953-1365 Emergency Room

**Naval Medical Center – San Diego (NMCS D)**  
619-453-6276

**Naval Medical Center Camp Lejeune, NC (NMC-CL)**  
(910) 450-4910 Commo Center

**Tripler Army Medical Center, HI (TAMC)**  
1. (808) 433-6661 Information Desk  
2. (808) 433-4032 ICU  
3. (808) 433-3707 Emergency Room

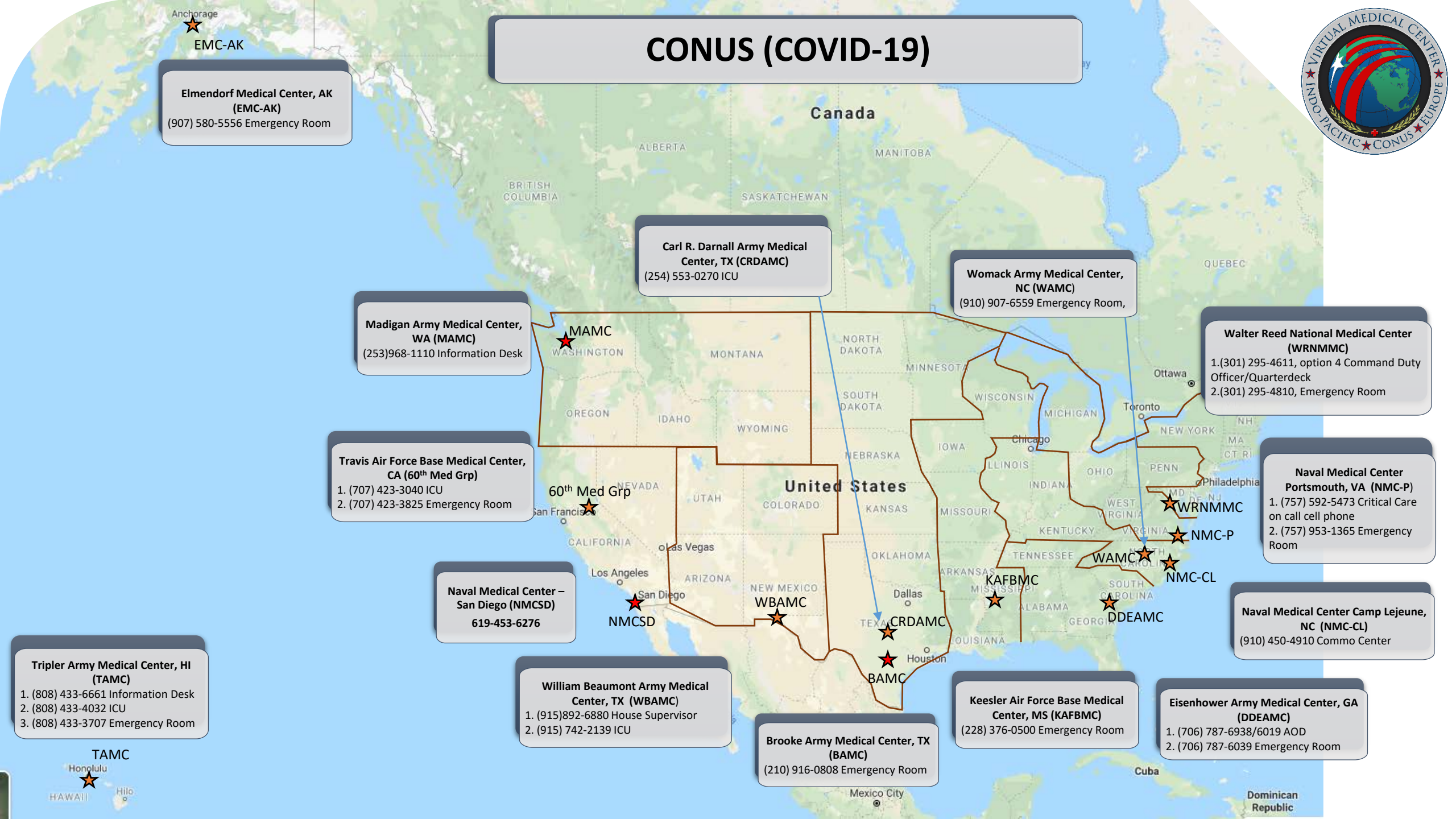
**William Beaumont Army Medical Center, TX (WBAMC)**  
1. (915)892-6880 House Supervisor  
2. (915) 742-2139 ICU

**Keesler Air Force Base Medical Center, MS (KAFBMC)**  
(228) 376-0500 Emergency Room

**Eisenhower Army Medical Center, GA (DDEAMC)**  
1. (706) 787-6938/6019 AOD  
2. (706) 787-6039 Emergency Room

**Brooke Army Medical Center, TX (BAMC)**  
(210) 916-0808 Emergency Room

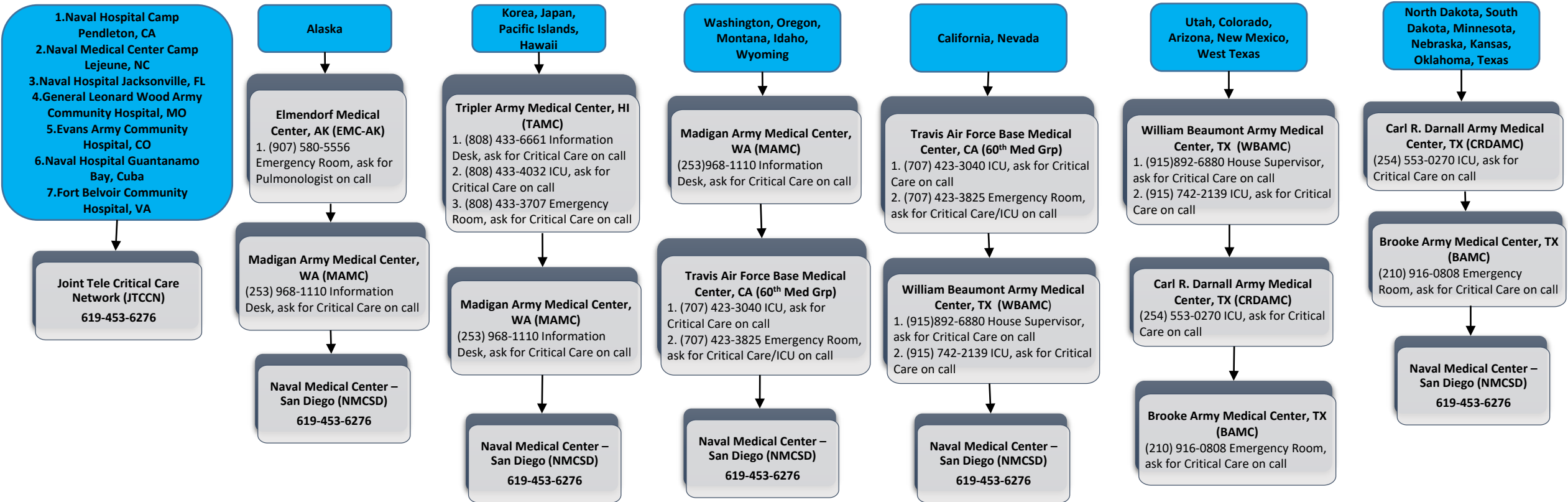
TAMC  
★  
Honolulu  
HAWAII  
Hilo





# CONUS (COVID-19)

## Critical Care



- 1. Naval Hospital Camp Pendleton, CA
- 2. Naval Medical Center Camp Lejeune, NC
- 3. Naval Hospital Jacksonville, FL
- 4. General Leonard Wood Army Community Hospital, MO
- 5. Evans Army Community Hospital, CO
- 6. Naval Hospital Guantanamo Bay, Cuba
- 7. Fort Belvoir Community Hospital, VA

**Joint Tele Critical Care Network (JTCCN)**  
 619-453-6276

**Alaska**

**Elmendorf Medical Center, AK (EMC-AK)**  
 1. (907) 580-5556  
 Emergency Room, ask for Pulmonologist on call

**Madigan Army Medical Center, WA (MAMC)**  
 (253) 968-1110 Information Desk, ask for Critical Care on call

**Naval Medical Center - San Diego (NMCS D)**  
 619-453-6276

**Korea, Japan, Pacific Islands, Hawaii**

**Tripler Army Medical Center, HI (TAMC)**  
 1. (808) 433-6661 Information Desk, ask for Critical Care on call  
 2. (808) 433-4032 ICU, ask for Critical Care on call  
 3. (808) 433-3707 Emergency Room, ask for Critical Care on call

**Madigan Army Medical Center, WA (MAMC)**  
 (253) 968-1110 Information Desk, ask for Critical Care on call

**Naval Medical Center - San Diego (NMCS D)**  
 619-453-6276

**Washington, Oregon, Montana, Idaho, Wyoming**

**Madigan Army Medical Center, WA (MAMC)**  
 (253) 968-1110 Information Desk, ask for Critical Care on call

**Travis Air Force Base Medical Center, CA (60th Med Grp)**  
 1. (707) 423-3040 ICU, ask for Critical Care on call  
 2. (707) 423-3825 Emergency Room, ask for Critical Care/ICU on call

**Naval Medical Center - San Diego (NMCS D)**  
 619-453-6276

**California, Nevada**

**Travis Air Force Base Medical Center, CA (60th Med Grp)**  
 1. (707) 423-3040 ICU, ask for Critical Care on call  
 2. (707) 423-3825 Emergency Room, ask for Critical Care/ICU on call

**William Beaumont Army Medical Center, TX (WBAMC)**  
 1. (915) 892-6880 House Supervisor, ask for Critical Care on call  
 2. (915) 742-2139 ICU, ask for Critical Care on call

**Naval Medical Center - San Diego (NMCS D)**  
 619-453-6276

**Utah, Colorado, Arizona, New Mexico, West Texas**

**William Beaumont Army Medical Center, TX (WBAMC)**  
 1. (915) 892-6880 House Supervisor, ask for Critical Care on call  
 2. (915) 742-2139 ICU, ask for Critical Care on call

**Carl R. Darnall Army Medical Center, TX (CRDAMC)**  
 (254) 553-0270 ICU, ask for Critical Care on call

**Brooke Army Medical Center, TX (BAMC)**  
 (210) 916-0808 Emergency Room, ask for Critical Care on call

**North Dakota, South Dakota, Minnesota, Nebraska, Kansas, Oklahoma, Texas**

**Carl R. Darnall Army Medical Center, TX (CRDAMC)**  
 (254) 553-0270 ICU, ask for Critical Care on call

**Brooke Army Medical Center, TX (BAMC)**  
 (210) 916-0808 Emergency Room, ask for Critical Care on call

**Naval Medical Center - San Diego (NMCS D)**  
 619-453-6276



# CONUS (COVID-19)

## Critical Care

**Wisconsin, Iowa, Missouri, Arkansas, Louisiana, Mississippi**

**Keesler Air Force Base Medical Center, MS (KAFBMC)**  
 (228) 376-0500 Emergency Room, ask for Critical Care on call

**Carl R. Darnall Army Medical Center, TX (CRDAMC)**  
 (254) 553-0270 ICU, ask for Critical Care on call

**Brooke Army Medical Center, TX (BAMC)**  
 (210) 916-0808 Emergency Room, ask for Critical Care on call

**Tennessee, Alabama, South Carolina, Georgia, Florida**

**Eisenhower Army Medical Center, GA (DDEAMC)**  
 1. (706) 787-6938/6019 AOD, ask for Critical Care on call  
 2. (706) 787-6039 Emergency Room, ask for Critical Care on call

**Walter Reed National Medical Center (WRNMMC)**  
 1.(301) 295-4611, option 4 Command Duty Officer/Quarterdeck, ask for Critical Care on call  
 2.(301) 295-4810, Emergency Room, ask for Critical Care on call

**Brooke Army Medical Center, TX (BAMC)**  
 (210) 916-0808 Emergency Room, ask for Critical Care on call

**Illinois, Indiana, Kentucky, Western Virginia, North Carolina**

**Naval Medical Center Camp Lejeune, NC (NMC-CL)**  
 (910) 450-4910 Commo Center, ask for Duty ICU Physician

**Naval Medical Center Portsmouth, VA (NMC-P)**  
 1. (757) 592-5473 Critical Care on call cell phone, forwards automatically  
 2. (757) 953-1365 Emergency Room, ask for Critical Care on call

**Eisenhower Army Medical Center, GA (DDEAMC)**  
 1. (706) 787-6938/6019 AOD, ask for Critical Care on call  
 2. (706) 787-6039 Emergency Room, ask for Critical Care on call

**Michigan, Ohio, Pennsylvania, West Virginia, Virginia**

**Naval Medical Center Portsmouth, VA (NMC-P)**  
 1. (757) 592-5473 Critical Care on call cell phone, forwards automatically  
 2. (757) 953-1365 Emergency Room, ask for Critical Care on call

**Walter Reed National Medical Center (WRNMMC)**  
 1.(301) 295-4611, option 4 Command Duty Officer/Quarterdeck, ask for Critical Care on call  
 2.(301) 295-4810, Emergency Room, ask for Critical Care on call

**Brooke Army Medical Center, TX (BAMC)**  
 (210) 916-0808 Emergency Room, ask for Critical Care on call

**Maine, Vermont, New Hampshire, Massachusetts, Connecticut, Rhode Island, New York, New Jersey, Delaware, Maryland**

**Walter Reed National Medical Center (WRNMMC)**  
 1.(301) 295-4611, option 4 Command Duty Officer/Quarterdeck, ask for Critical Care on call  
 2.(301) 295-4810, Emergency Room, ask for Critical Care on call

**Eisenhower Army Medical Center, GA (DDEAMC)**  
 1. (706) 787-6938/6019 AOD, ask for Critical Care on call  
 2. (706) 787-6039 Emergency Room, ask for Critical Care on call

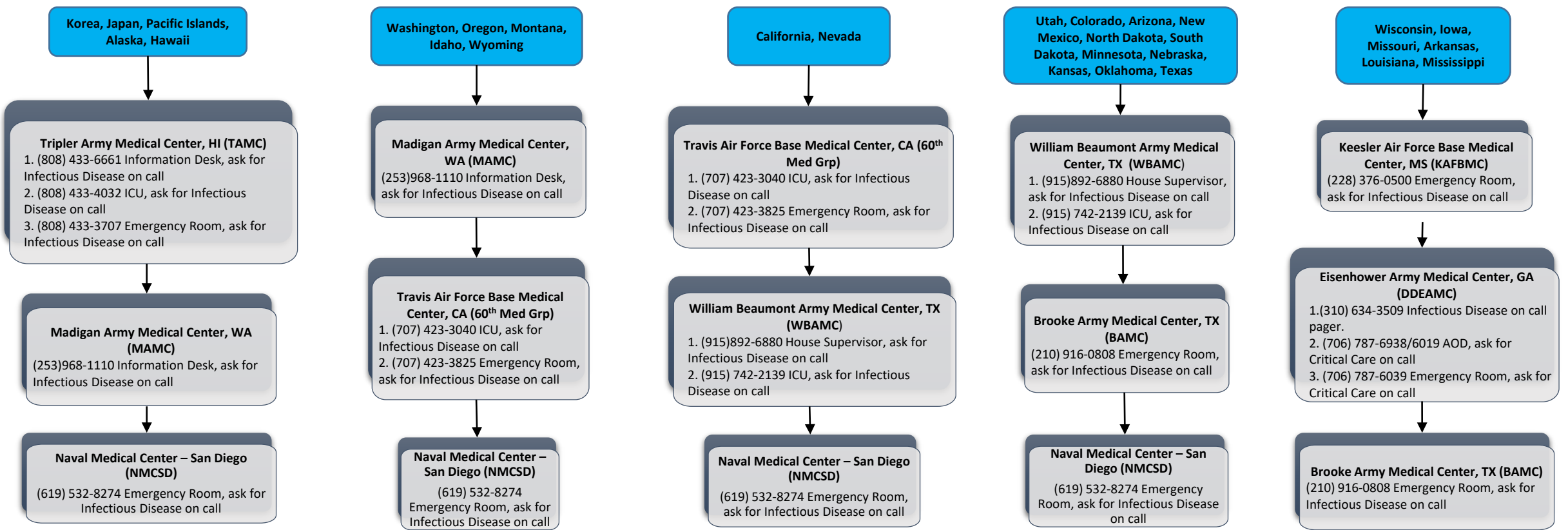
**Brooke Army Medical Center, TX (BAMC)**  
 (210) 916-0808 Emergency Room, ask for Critical Care on call





# CONUS (COVID-19)

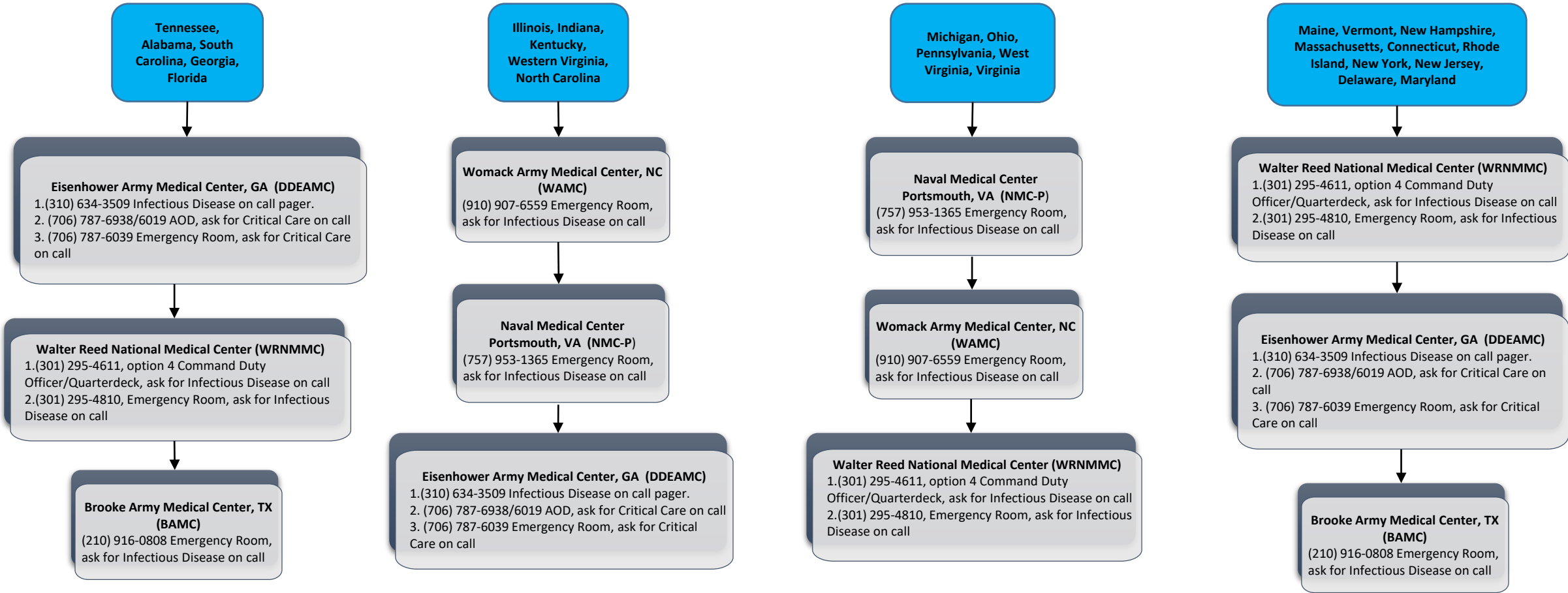
## Infectious Disease





**CONUS (COVID-19)**

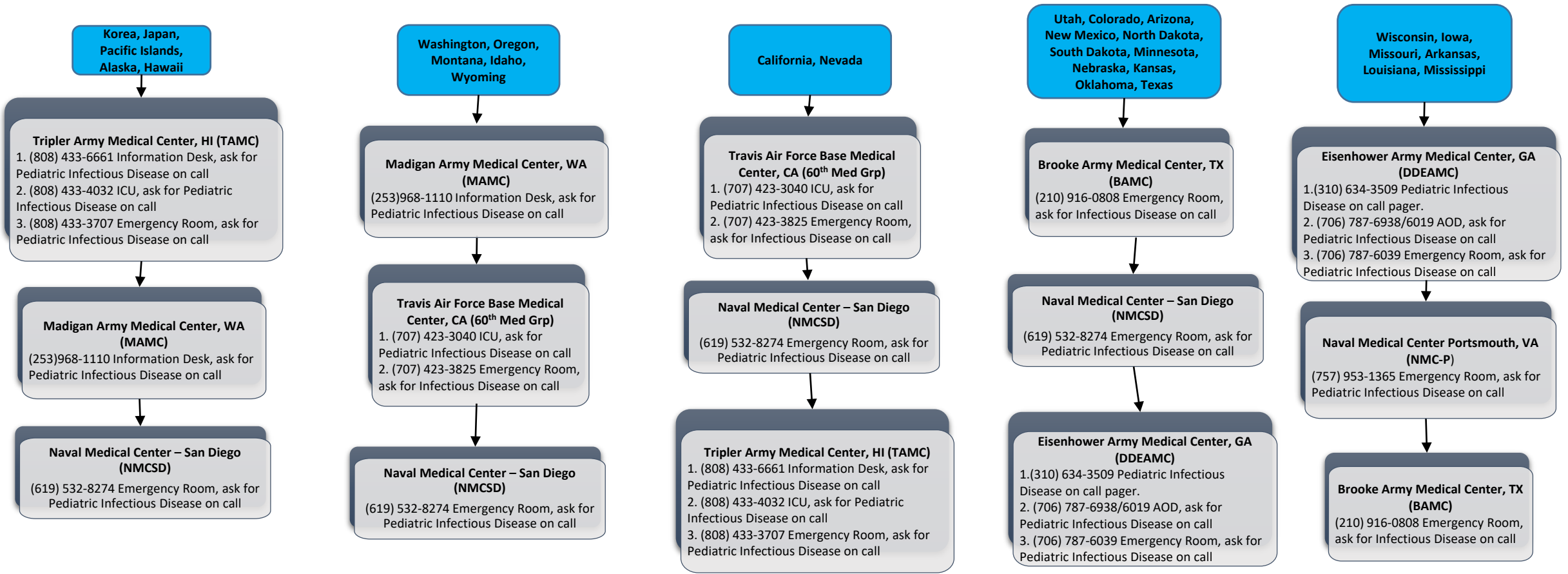
**Infectious Disease**





# CONUS (COVID-19)

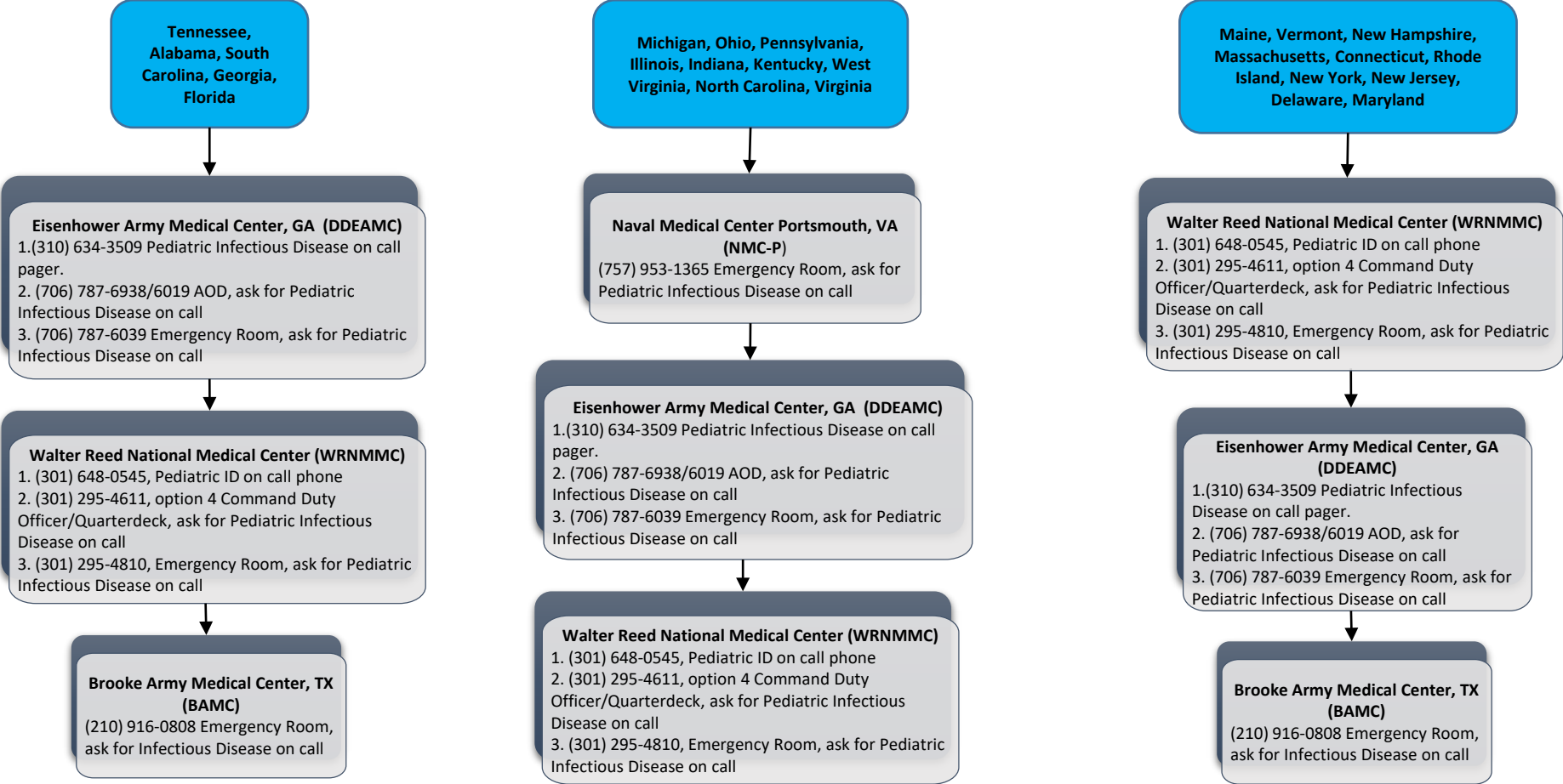
## Pediatric Infectious Disease





# CONUS (COVID-19)

## Pediatric Infectious Disease





**CONUS (COVID-19)**

**Palliative Care**

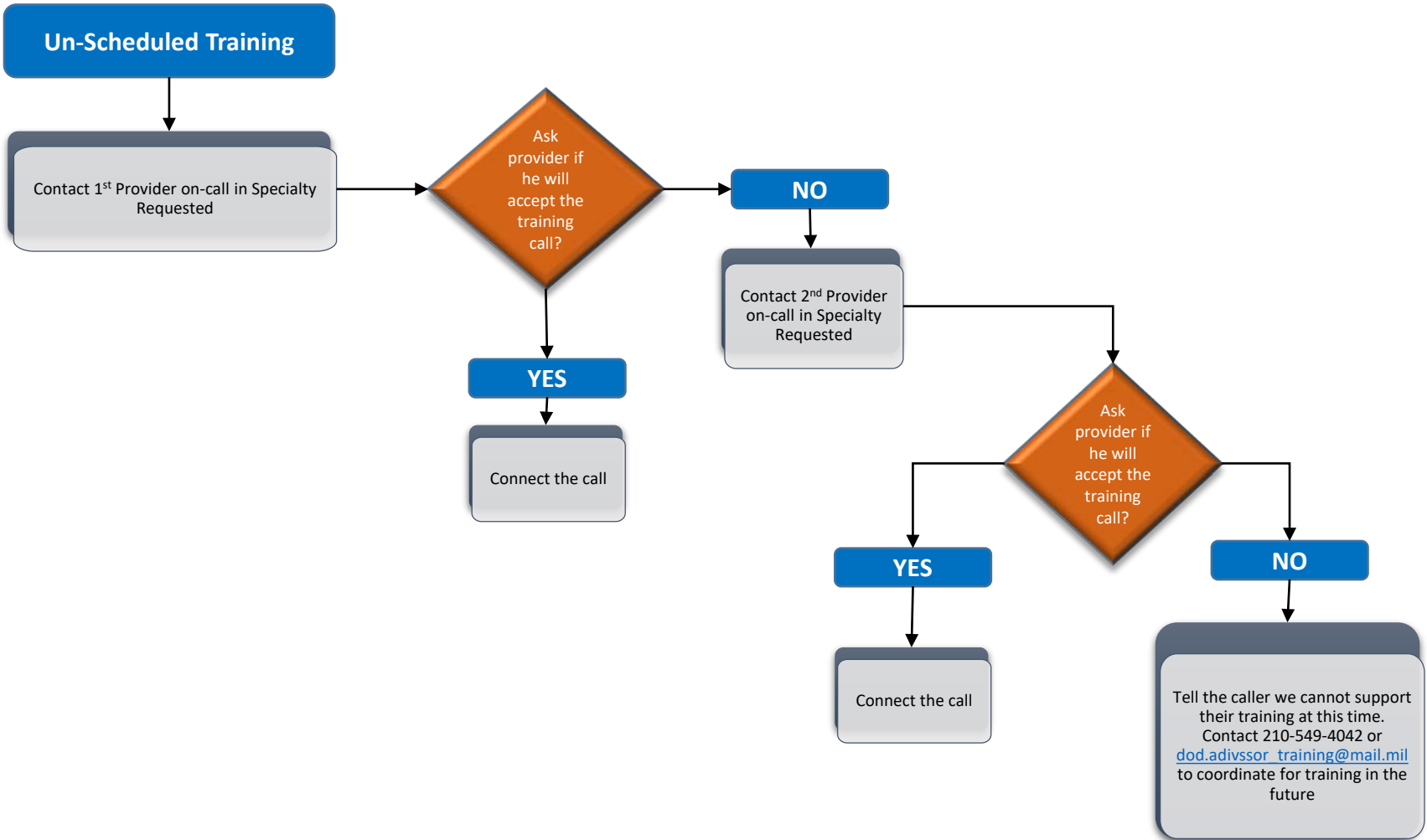
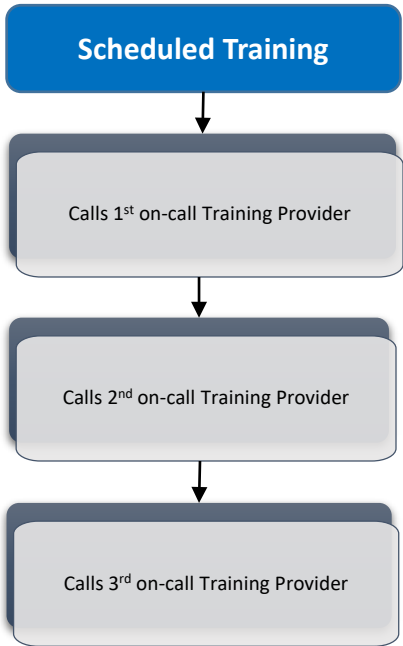
**On Call Palliative provider**

- No requirement for a warm hand off
- This would be forward and release
- Tell the caller to leave a voicemail if no answer

1 - 7 June: Dr. Wiesenthal 210-831-6367  
8 - 14 June: COL Edwards 301-503-4162



# Training





**CONUS (COVID-19)**

**Behavioral Health**

